

WOOL PATIENT PARTICIPATION GROUP

Minutes of the meeting held on 13th February 2018

1. Welcome and Apologies

Apologies were received from: Stuart Green, Noelle Gormley, Christine Udall, Mia Murray

Present: Mick Glassborow (Chairman), Jill Withey, Tony Medley, Maggie Surtees, Jan Burt, Barry Dyke, Jane McKaigg, Theresa Cook, Rose Adams, Val Wilson, Dr Allison French, Dr Vicky Beedham

The chairman welcomed the attendees and gave the list of apologies.

2. Speaker. Dr Beedham talked about her move from Northamptonshire for a better quality of life. She qualified at Sheffield in 2001 and became a GP in 2005. She will be working two days per week and specialises in dermatology. She said that government money was available to enhance the way we work and that as a result the practice was taking part in a scheme, The Purbeck Mile, the aim of which was for groups of patients of all ages to walk a designated route of one mile from the surgery. This would encourage patients to exercise and to socialise, resulting in improvements to their general health and well being. The walk is to be piloted one day in May. Jane said she had studied the route and that it excluded people with limited mobility because of the lack of pavements and some rough terrain. Dr Beedham said she would feed this back to the organisers, but that it was difficult to find a route in Wool which was suitable for all. The PPG agreed to support the project.

3. Minutes of the last meeting. The minutes of the meeting held on 12th December 2017 were agreed.

4. Matters arising.

a. Bereavement Support/Dementia Awareness. The bereavement sessions were progressing well, with between two and five people attending. Dementia UK were providing emergency cards for carers to carry. Time for a Cuppa sessions are to be held in March. As part of making Purbeck dementia friendly it was hoped that carers groups would be set up in Wool to allow carers to meet and support each other. Holyrood Church are holding sessions at the D'Urbeville Hall for dementia sufferers and their carers.

b. Registering On-Line. Jan said that more people needed to be encouraged to use the on-line system. The PPG agreed to help run education sessions and that anyone interested should give their names to Jan who would organise a get together to decide what was needed. Rosa said that she had tried electronic prescribing but there was a problem with Boots accessing the information. Jan said there had been teething problems but that these should soon be resolved.

5. Feedback from Dorset Meetings. Jane said she had attended a Dorset PPG's meeting. The aim of PPGs is to support GPs and carry out some of the tasks that the GPs do not have time to do. The aim of the meeting was to improve the services of the PPGs by connecting up and sharing information and best practice. Different levels of PPG were proposed, with links to other areas. Whilst it was agreed that the information sharing could be useful concern was expressed that such an organisation could become over-bureaucratic to the detriment of the services provided. It was suggested that the Wool PPG should change its name to The Wellbridge PPG to better reflect the area it covered. There was concern that patients were unaware of the PPG, although information is held on the main notice board.

The next Purbeck Integrated Health and Wellbeing Meeting is to be held on 28th February 2018. Barry will attend this.

Poole NHS Trust Meeting will be held on 21st March 2018. Mick will e-mail details of this in due course.

6. Practice Information. Theresa said the practice information leaflets were out of date. Jan said that all of the relevant information was on the website. There was a discussion on when the 111 service should be used.

7. Car Park. Theresa reported that the car park was being used by parents who were picking up their children from the local school. Jan said that it was impossible to police the car park usage, but that it was only a problem for a short time at certain times of the day.

8. AOB

Barry asked what the policy was on home visits. Dr French said that the doctor would telephone first to make an assessment then if necessary would add the

patient's name to the visits list. This applies up to 1.00 pm. After that time the duty doctor would carry out triage and visits.

9. Date of Next Meeting - Tuesday 1st May 2018 at 1730 hours.